

How to Log In & Submit a Claim



Play more and worry less about unexpected vet bills

We know time is precious, especially when your furry family member needs veterinary care. Please refer to the step-by-step guide for submitting a claim to ensure timely processing.

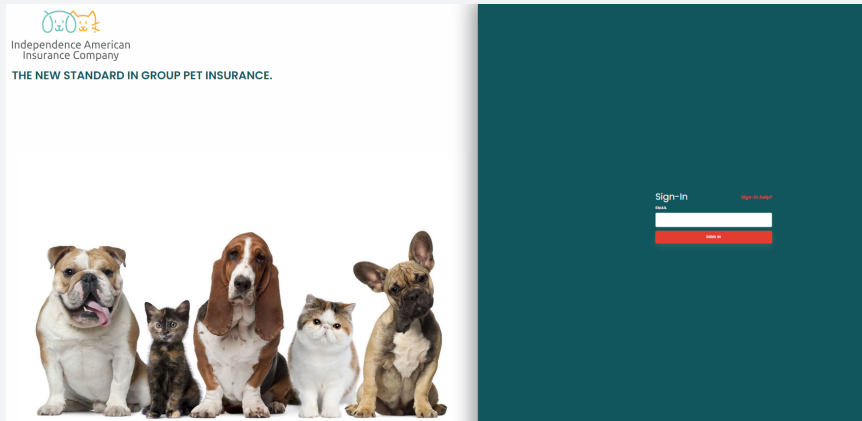
Guide to Group Pet Employee Portal & Claim Submission

STEP 1

Access the Portal at:

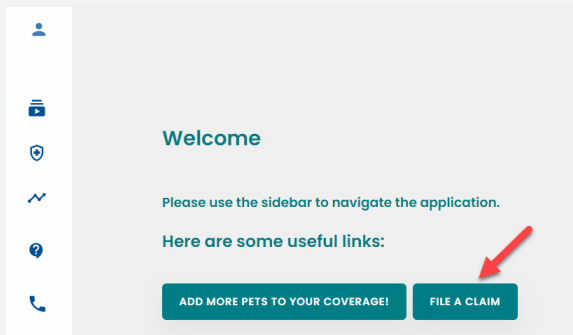
<https://portal.independenceamerican.com/login?groupNumber=GPPI-00216> using your "mpark.net" email address.

Issues logging in? Contact us at (844)PET-IAIC or IAIC.Pets@independenceamerican.com



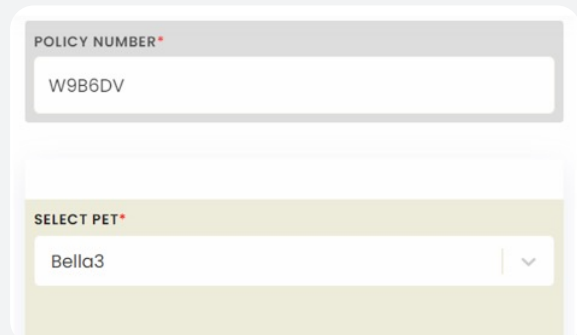
STEP 2

Click on the "Create Claim" button on the top right of the screen



STEP 3

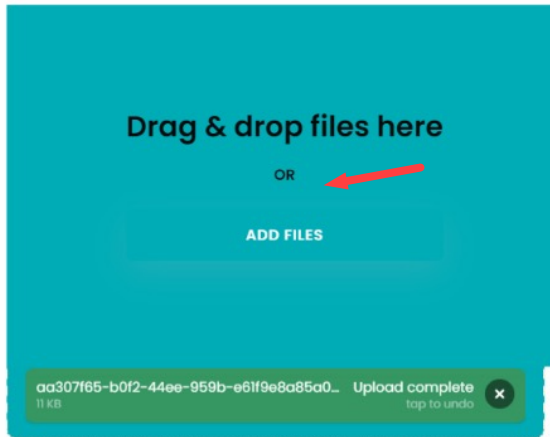
Complete the Claim Submission Form



STEP 4

Upload relevant invoices for this claim

PLEASE UPLOAD ALL RELEVANT INVOICE FOR THIS CLAIM. WE ACCEPT PDF, JPG, JPEG, PNG, DOC & DOCX FILE FORMAT.



STEP 5

Enter your preferred reimbursement method (check/ACH)

REIMBURSEMENT METHODS*

ACH

BANK NAME

Chase

ACCOUNT NUMBER*

STEP 6

Read and Accept the Disclaimer Notice then click to Submit

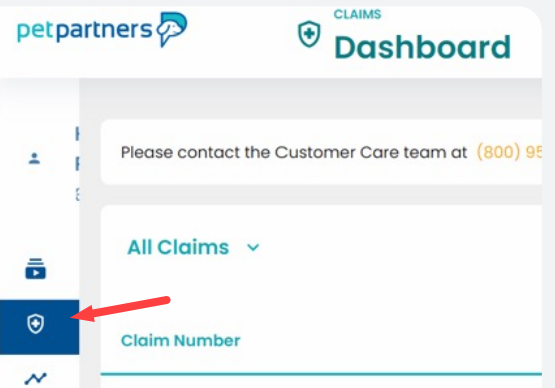
State law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may subject to fines and confinement in prison.

I AGREE

SUBMIT

You Can View Claim Status Any Time

By clicking on the Claim icon, you can view the progress of all of your submitted claims.



Other Ways to Submit a Claim

1. Email: myclaims@petpartners.com

2. Mail: PO Box 37940
Raleigh, NC 27627

3. Fax: 919-859-8193

If you prefer, you may request a claim form by calling Customer Service at **800-956-2495** or by sending an email to myclaims@petpartners.com.